

FILIGRANA-TE

JEWELRY SHOP BY CG

AFTER-SALES SERVICE FORM

Instructions:

1. Print this form;
2. Fill in the details and sign;
3. Send this form with the product in its original packaging, together with a photocopy of the invoice/gift receipt to the address below;
4. Returns must be sent by registered mail, guaranteeing delivery to the address indicated;
5. Return postage is borne by the customer. Returns will not be accepted with postage paid to the recipient.
6. Credit will only be given for the value of returned items. Returns will result in a refund of the value of the item in the same form of payment;
7. Returns will only be accepted under the following conditions:
 - The product must be accompanied by the documentation requested and duly completed;
 - Items must show no signs of use and their original packaging must show no signs of damage;
 - The date of receipt of the order may not exceed 14 days.

SEND ARTICLES TO:

Carina Cruz Gonçalves - Unipessoal, Lda. Rua de Penelas, n.º 140 4850-194 Braga

Invoice No: _____ Date of purchase: _____ Contact (Telephone): _____
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LIST OF RETURNED ITEMS:

(mark the desired option with an X)

Ref.	Size	Qty	Reason	Technical assistance	Returns	Exchange
1.						
2.						
3.						
4.						

NIB: _____ or Contact MBWAY: _____
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(Mandatory field for refunding the amount. Only fill in your details for the method by which you made the payment).

Comments: _____

(Use capital letters)

(*) If you wish to exchange the size of the product, please indicate "Exchange" in the reason for return, followed by the new size you want. Exchanges are subject to stock availability. If the exchange is not fulfilled, FILIGRANA-TE will treat the case as a return.

Signature Date of return